Clarizen Introduces Integration With JIRA

Press Release

Posted by:

Posted on : 2013/9/25 9:30:16

Clarizen has announced it now provides connectivity to Atlassian's proprietary bug and issue tracking software, JIRA. Powered by MuleSoft, provider of the world's most widely used integration platform, the Clarizen JIRA integration allows users to plan projects, portfolios, resources, budgets and more, while seamlessly integrating research and development activities from JIRA to Clarizen and from Clarizen to JIRA.

"While Clarizen customers appreciate our native functionality, they are also looking for ways to seamlessly interact with their other mission-critical systems," said Guy Shani, chief strategy officer at Clarizen. "A core part of our business is to continually support the needs of our customers, so we listened to those who have standardized on JIRA in their R&D environment. Rather than managing bugs and issues in a silo, our new integration allows the data to sync with broader projects and cross-departmental teams using Clarizen. The bi-directional nature of the integration now closes the loop between project management and R&D, allowing teams to fully implement agile methodologies."

Clarizen helps customers build high performance teams and empowers collaboration that drives results by allowing users to track their work, manage related documents and keep on top of cost implications -- all inside a single system. Product and project managers, operational teams, marketing departments, and C-level executives alike can now benefit from seamless integration between Clarizen's collaborative project management tools and a live and up-to-date R&D project branch managed completely in JIRA. For example, this allows JIRA customers to link bug tracking with workflows, tasks and the projects required to clear them.

In June, Clarizen announced its strategic partnership with MuleSoft to deliver packaged integration applications; the Clarizen JIRA integration is the first offering to go live as a result of the partnership. Built and managed on CloudHub, MuleSoft's integration platform as a service (iPaaS), the Clarizen JIRA integration allows customers to automate tasks associated with project management and team collaboration, reducing double data entry and providing real-time visibility into project status. Currently there are several Clarizen customers participating in the BETA program.

"We're excited to see our partnership with Clarizen in motion with the JIRA integration. This is enabling a collaborative and interactive environment within enterprises, uniting project management and R&D teams," said Chris Purpura, vice president and general manager of CloudHub at MuleSoft. "It's extremely gratifying to work with leading SaaS providers like Clarizen, to enhance customer satisfaction by enabling customers to adopt 'best of breed applications' without compromising on seamless integration."